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| **Contest** | Customer Service |
| **Contest Scope** | To evaluate each competitor’s preparation for employment and to recognize students for excellence and professionalism in the field of customer service.  The competition involves role-playing situations that demonstrate the ability to perform customer service skills from real-world scenario(s). |
| **Individual/Team** | Individual (2) |
| **Date/Location/Start Time** | February 26, 2025  Tuba City HS/Room #1609  9am |
| **Online Test** | No |
| **Attire** | At least Business Professional  Match the dress code prescribed in the Technical Standards as close as possible.  Contestants may **not** wear any attire that shows their school’s name. |
| **Resume** | Job Packet: Resume, Job Application, Cover letter |
| **Supplied by**  **SkillsUSA Arizona Committee** | 1. Scenario, Prompt, Scoresheet 2. Timer 3. Calculator on Phone for score tabulation |
| **Supplied by Contestant** | 1. Pen/ Pencil 2. Paper 3. Job Packet |
| **Other Notes** | 1. Cell phone, or sharing the prompt is prohibited |